



## **FORAGE WALKS**

### TERMS AND CONDITIONS FOR ATTENDEES

#### **HEALTH AND SAFETY**

By booking this event, you agree to follow our instructions and guidelines for safe and responsible foraging. Whilst on the course anything you pick yourself must be identified by us before consuming. Any produce you wish to take home that you have picked yourself must be shown to us before so we can confirm its identification. Course participants agree that anything they choose to forage and consume after attending a course is done so entirely at their own risk and is not the responsibility of Stubblings Nursery Limited.

You must inform us if you have any medicinal or dietary issues (including food allergies) that we ought to take into account.

All participants must be in a good state of health and general fitness suitable for the course they have booked on to. Courses involve walking and take place across various outdoor terrains in all weather conditions. By booking a place on a course you confirm that you and those you have booked for are able to easily manage this terrain, pace and level of exercise. Participants are responsible for their own safety. Stubblings Nurseries Limited cannot be held responsible for any injury, damage or death incurred as a result of attending a course or event and participating in these activities

Course participants agree that any food they sample on the course is entirely at their own risk and understand that allergic reactions may occur even with only very small amounts of new foods. Stubblings Nursery Limited cannot be held responsible for incidents or illnesses arising from consuming any foodstuffs offered by the course leaders.

Those who are pregnant or breastfeeding are advised against trying new foodstuffs

Course participants are under no obligation to try any foodstuff or material on a course, and the decision to consume any foodstuff is entirely theirs

We are not responsible for any situations or incidents caused by any course participant attempting to pass on knowledge learned from the course

We are not responsible for any situations or incidents caused by any course participant attempting to apply knowledge learned from the course

#### **FORCE MAJEURE**

Please note that this is an outdoor event and will go ahead even if it rains so please come prepared for forecasted conditions. The event will **only** be cancelled if the weather is deemed to be a safety concern or government guidelines do not allow the event to proceed.



## GENERAL TERMS & CONDITIONS

- All ticket holders must be over 15 years old. Children brought to courses that are under the age specified will not be able to participate. Parents/guardians who bring children along to these courses and are not able to participate as a result of this will not be offered a refund.
- All participants must each have a valid booking
- In the event that a customer/participant is unable to join the course as a result of being late or unable to find the meeting point, no refund will be given
- We cannot take responsibility for the loss occurred for travel and accommodation costs due to cancellations. Once purchased, tickets are non-refundable and cannot be transferred, exchanged, or returned unless the event is cancelled or moved to another date.
- No duplicate tickets will be issued to replace lost or stolen tickets.
- Customers are advised to check their purchase upon receipt.
- Occasionally, events are cancelled or postponed for a variety of reasons. As soon as we are notified of any amendments, we will contact all customers by email and on our Facebook page [www.facebook.com/stubbingsnursery](http://www.facebook.com/stubbingsnursery). If the show has been cancelled or rescheduled, you will be given the option of retaining your tickets for the new date. The email will contain details on how to transfer your ticket. Please note, however, it is the customer's responsibility to check whether the event is going ahead at the scheduled date and time, and Stubbings cannot guarantee that they will inform the customer of any changes to the event date and time.
- Please note, in the event of an event being cancelled or postponed, neither Stubbings nor Ticketing Hub can be held responsible for any costs incurred by the customer for travel, accommodation or any other related service.
- It is the responsibility of the customer to inform Stubbings of any change of address, contact phone number or email address, both before and after receipt of the goods. Please note that our preferred method of contact for customers booking online is by email, so care should be taken to provide a current, valid email address.
- The right to admission to an event is reserved by the promoter and event venue, who may take health and safety, environmental and security concerns into account at their reasonable discretion, and may from time to time carry out security searches. We would advise customers that no refunds or transfers will be offered to customers who are refused entry or ejected from a venue on account of late arrival, being (or appearing to be) under age as specified by the event organiser, declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.
- Events and ticket types where an age restriction applies are clearly indicated during the booking process. Please ensure that you read all the information that applies to the event/ticket you are booking, and carry proof of age if appropriate. Children under 15 need to be accompanied by an adult.
- Strictly no alcohol can be brought into the venue. Consumption will only be allowed if bought on the premises.
- By ordering you agree that the tickets are for the personal use of you and your party only, and will not be resold or transferred. Any resale or attempt to resell the



tickets at a price higher than purchased will result in your orders being cancelled without prior notification.

- If a customer orders more tickets than the maximum allowed, as indicated during the booking process, we reserve the right to cancel the order. The maximum applies per person/card/household.
- In order to prevent fraud and to protect both parties, you may be asked to provide additional information after your booking so that we can verify your purchase.
- We reserve the right to cancel any order that, further to investigation, we deem to be possibly of a fraudulent nature. These checks may include, but not be limited to, a request to be provided with an original credit or debit card statement, attempts to contact a customer by telephone, reference to records to check for other fraudulent activity at an address.
- We will not share your personal information for marketing or any other purposes without your consent unless where required by law.
- If you have registered your interest and thereby given your consent, you may be contacted with relevant promotions, offers or information that you have expressed an interest in or that might be of interest to you. If you do not wish to receive further updates please click [here](#).
- We will always respect your privacy and any personal communication between you and ourselves. We will always comply with any data protection legislation currently in force.
- Events are brought to you by either Stubbings Group Ltd or Stubbings Nursery Ltd. These terms & conditions are applicable to both.
- For further information or enquiries, please don't hesitate to contact us at [info@stubbingsnursery.co.uk](mailto:info@stubbingsnursery.co.uk)